

Professional Standards

The Maypearl Police Department is a professional law enforcement agency providing public safety services to the citizens of Maypearl, Texas.

All of our officers are experienced police officers and are licensed by the State of Texas as Peace Officers. In addition, supervisors have had extensive additional training in both Police Supervision as well as Criminal Investigations. Our goal is to provide the citizens of Maypearl with the best trained & professional service possible.

This is your Police Department and we welcome your comments. We encourage you to let us know about the quality of service you receive from our Officers. The goal of the Maypearl Police Department is to hire those who are the most qualified and ethical so we can deliver the highest level of police service, with fairness, honesty, and integrity, to the citizens of Maypearl. It is essential that the public have confidence in the ability and integrity of the Maypearl Police Department to investigate and properly adjudicate complaints against its members. This Department is committed to maintaining a professional police organization; therefore, we encourage citizens, who feel a member of this department has violated departmental policy, City of Maypearl rules, unethical behavior or violated any applicable civil or criminal statute or lawful regulation including any bias-based profiling, or inappropriate conduct to submit a complaint to this department so that we may correct any deficiencies within our department.

Each complaint is investigated thoroughly to determine whether there is sufficient evidence to sustain the allegation and to take disciplinary action. The investigative process also identifies the need for additional training or policy implementation or revision. Formal complaints may be filed by completing the Statement of Complaint packet and mailing or turning the original in at the Maypearl Police Department located at 104 E. Second Street, Maypearl, TX 76064. Informal complaints may be discussed with any on-duty supervisor who can be contacted at 972-435-3671.

A note about complaints; While the Maypearl Police Department encourages complaints or compliments, it is difficult to conduct an investigation and make a determination based on anonymous information. Section 614.022 of the Texas Government Code states that "To be considered by the head of a state agency or by the head of a fire department or local law enforcement agency, the complaint must be in writing and signed by the person making the complaint." Additional information about this process may be obtained by calling us or emailing the Chief of Police.

Through the use of email, you may also commend the actions of an Officer of this Department or verbal commendations can also be given to any department supervisor. We also encourage

you to send us your suggestions on how we can better serve you.